A Message from the President

It’s hard to believe that in less than one year, we will be opening our second hospital - Memorial Hospital East in Shiloh. I am pleased to report that construction is on time and on budget for this $124 million, 94 all-private suite hospital. Most all of the exterior construction has been completed and work is progressing on the interior (see page 14 for a sneak peak). Substantial completion is set for December and we will use the first quarter of 2016 to move in and orient staff.

This issue of Insights and Outlooks features an article about Memorial’s recent quality awards from Healthgrades as well as the sixth consecutive U.S. News and World Report Best Nursing Home Award received by Memorial Care Center. Receiving these awards from independent rating companies like these certainly validates our commitment to providing our patients with the highest quality care possible.

Also in this issue are stories about some new and enhanced services, our employees, a former patient and Memorial’s community involvement.

Many of you are probably aware that Memorial Group and BJC HealthCare are exploring a strategic affiliation – you can learn more about that on page 10. We are excited about this opportunity and what this partnership will bring to the residents of the communities we serve. As we move forward, we will let you know more about the details of this affiliation which we anticipate will be completed by the end of this year.

The healthcare industry continues to experience unprecedented change and it is important that hospitals and healthcare providers continuously look for ways to keep pace. At Memorial, we are always seeking opportunities to ensure that we deliver the quality healthcare that our patients deserve now and for generations to come.

We are very fortunate at Memorial to have a wonderful team of caring employees, dedicated volunteers and a talented medical staff who work together making Memorial the healthcare provider of choice for residents in Southwestern Illinois. Thank you for choosing Memorial and for your continued support.

Mark J. Turner
President and CEO
Memorial Hospital is pleased to announce it has received the 2015 Outstanding Patient Experience Award™ and the 2015 Patient Safety Excellence Award™ from Healthgrades, the leading online resource for comprehensive information about physicians and hospitals.

The Outstanding Patient Experience Award™ recognizes hospitals for outstanding performance in the delivery of a positive experience for patients during their hospital stay. Healthgrades evaluated the 3,575 hospitals that submitted patient surveys to the Centers for Medicare and Medicaid Services (CMS), covering admissions from January 2013 – December 2013 in order to identify hospital performance in this area.

Healthgrades evaluated performance by applying a scoring methodology to 10 patient experience measures, using data collected from a 27-question survey of the hospital’s own patients. The survey questions focus on patients’ perspectives of their care in the hospital. Question topics range from cleanliness and noise levels in patient rooms to factors such as pain management and responsiveness to patients’ needs. The measures also include whether a patient would recommend the hospital to friends or family.

In order to be recognized by Healthgrades for the Outstanding Patient Experience Award™, hospitals must meet eligibility requirements for consideration, which in addition to a number of survey responses, includes clinical performance thresholds. Nationally, 3,005 hospitals met those requirements with 452 hospitals outperforming their peers, based on their patients’ responses in order to achieve this distinction.

“The patient experience is critical to the overall healthcare experience,” said Evan Marks, Chief Strategy Officer, Healthgrades. “Consumers can have confidence that hospitals that have achieved the Healthgrades 2015 Outstanding Patient Experience Award™ deliver a positive experience for the patient during their hospital stay.”

The Patient Safety Excellence Award™ honors hospitals for performance in the prevention of serious, potentially preventable complications during hospital stays. The distinction places Memorial among the top 10 percent of hospitals in the nation for its excellent performance as evaluated by Healthgrades. On average, 133,896 patient safety events could have been avoided if all hospitals, as a group, from 2011 to 2013, performed similarly to hospitals performing better than expected on each of the 13 Patient Safety indicators.

Patients treated in hospitals received the Healthgrades Patient Safety Excellence Award™ were, on average:

- 43.9% less likely to experience an accidental puncture or laceration during a procedure, than patients treated at non-recipient hospitals.
- 53.6% less likely to experience a collapsed lung due to a procedure or surgery in or around the chest, than patients treated at non-recipient hospitals.
- 47.4% less likely to experience catheter-related blood stream infections, than patients treated at non-recipient hospitals.
- 43.8% less likely to experience pressure sores or bed sores acquired in the hospital, than patients treated at non-recipient hospitals.

“We commend all recipients of the Healthgrades 2015 Outstanding Patient Safety Excellence Award™. This achievement reflects an organization-wide commitment to delivering high-quality care and to protecting patients from potentially preventable complications,” said Marks.

For more information about Healthgrades, to download a full copy of the report or to get information about hospital and physician quality, visit www.Healthgrades.com/quality.
February 2 marked the tenth anniversary of the day Evan Evans, supervisor in Laboratory at Memorial Hospital, donated his kidney (affectionately called Sidney) to his coworker, Julia Sauls, medical technologist in Laboratory.

An auto-immune disorder required Sauls to have a transplant in 2005. She did not have a family member available to donate, so she put the word out at work. Evans became the donor through the process of elimination. Other coworkers volunteered to make the donation for Sauls, however, Evans was the most compatible donor.

“Evan was the lucky match. Amen!” said Sauls.

“Julia is a good person and there was a need,” Evans explained. Evans has always been a blood donor and since his high school years had always wanted to donate to help others. His wife was supportive, so they began preparing for the surgery.

“I had to lose some weight before they would do the surgery, and that fact made sticking to a diet very easy. Julia hung a sign that said “DO NOT FEED THE SUPERVISOR!” over my desk and everyone in the lab, my family and friends were all very supportive. It made me feel wonderful that I could help Julia. She is a wonderful person,” explained Evans.

“Evan was a great blessing,” she said. “I think I have inherited his taste for hot spicy foods!”

Today, Sauls is in great health, and continues to take medication and drink plenty of fluids. She is thankful that through this donation she can continue a normal life.

“We are both doing fine,” said Evans. “Sidney (the kidney) is still working hard for Julia.”

You Have the Power to Donate Life

Currently more than 123,000 men, women and children are awaiting organ transplants to save their lives. Thousands more are in need of tissue and cornea transplants to restore their mobility and sight. Register to be an organ, eye and tissue donor today at donatelife.net and provide hope to those who wait.

• Approximately 77,633 Multicultural Patients*
• Approximately 2,146 Pediatric Patients*
• 29,532 Organ Transplants Performed in 2014
• 14,414 Organ Donors in 2014
• More than 47,000 corneas were transplanted in 2013
• More than one million tissue transplants are done each year and the surgical need for tissue has been steadily rising.

*as of May 2015
Rhonda Koderhandt’s history at Memorial Hospital goes back more than 40 years. At that time, Koderhandt had been diagnosed with breast cancer, and received a grim diagnosis from her doctor. After undergoing a mastectomy, a fairly uncommon procedure during the 1970s, she was told by her doctor that her outlook was not promising. In the hospital’s Chapel her family was given the news.

“When I sat in the hospital room, I remember thinking about my mother and others I knew who had cancer. I felt like the odds were against me,” she said.

It was at that time Koderhandt said a prayer. She prayed for 20 years of good health to raise her then two-year-old daughter, and to be given the time to be a part of her life. Koderhandt feels her prayers have more than been answered, as she has survived not only breast cancer but other health issues over the last 40 years.

“Last summer I read a book, 40 Days of Prayer and Fasting,” Koderhandt explained. The book suggested returning to the physical place that an answered prayer was made in order to give thanks. “The book motivated me to give this plaque to Memorial to give hope to families who may feel alone.”

The plaque reads:

In celebration of a 40 Year Miracle
February 2015 I return to the place
of my prayer
Memorial Hospital
R-164-2
Belleville, Il

God, February 1975, you heard
my prayer from this room- after
my family was taken to the Chapel
and told I would not live to see
Christmas.

40 years not one reoccurrence
Thank you God – I know you alone
saved me.

Only you have the final answer.
GLORY and PRAISE to GOD ALONE!

Rhonda Koderhandt – Pray he hears you

When Koderhandt contacted Memorial Hospital to present the plaque, she was put in touch with Reverend Douglas Nicely, director of Pastoral Care at Memorial. She urged him to decide on a date and time to meet. After doing some checking, she found that the date and time they planned to meet was the same as when she was given the news from her doctor so many years ago. Koderhandt views this as another sign that God is with her, and more reason that giving this plaque was the right thing to do.

Reverend Nicely helped guide Koderhandt to the room where her miracle happened. According to her medical records, she was in Room 164, Bed 2. This room is now located in the Family Care Birthing Center.

Koderhandt feels blessed for the many miracles that have happened in her lifetime. Reflecting on the day in 1975 when she felt hopeless, Koderhandt says, “I said the most meaningful prayer of my life and it was heard.”

Today, the plaque hangs in the George and Catherane Muelhauser Chapel at Memorial.
MEMORIAL CARE CENTER RECEIVES HIGHEST RATING FROM U.S. NEWS AND WORLD REPORT

Memorial Care Center has received the highest overall rating of five stars by U.S. News and World Report and named one of “America’s Best Nursing Homes” for the sixth consecutive year. MCC was ranked among more than 16,000 facilities in the country.

Created by the publisher of Best Hospitals and Best Children’s Hospitals, the Best Nursing Homes 2015 ratings highlight the top nursing homes in each state. The goal is to help users find a facility with a strong record of quality care. The rankings are based on numbers from the Centers for Medicare and Medicaid Services (CMS), the federal agency that sets and enforces quality standards for nursing homes enrolled in Medicare or Medicaid.

“We are very proud of our Care Center employees and the dedication and team work they exhibit daily to continue meeting our organizational mission for providing exceptional healthcare and compassionate service for our community,” said Anne Crook, administrator of Memorial Care Center.

Memorial Care Center is licensed and certified by the Illinois Department of Public Health and is connected to Memorial Hospital. It is an 82-bed facility offering high-quality nursing and rehabilitative services. The facility offers state-of-the-art services for post-operative or short-term rehabilitative care as well as wound care and intravenous therapy services. For more information about Memorial Care Center, call (618) 257-5060.
More than 400 Memorial Hospital, Memorial Care Center, Memorial Medical Group and Belleville Health and Sports Center employees were honored at this year’s Employee Recognition Dinner held May 8 at Fischer’s Restaurant in Belleville. Rick Davis of Freeburg was named Employee of the Year out of 12 candidates recognized as Employee of the Month throughout the year. He has worked at Memorial for seven years and is a Transporter.

Rick is always ready and available to work, taking low census when necessary and changing shifts if needed. He gets along well with others and is very professional and courteous to patients and visitors. He has good initiative and great attendance. He is very respectful, being described as an impressive worker in his professional and kind manner.

Rick’s job duties include transporting patients to and from nursing units and various ancillary services areas within the hospital. For Rick, the most rewarding part of his job is helping people who are going through a difficult time in their lives. In his spare time, he enjoys Brazilian jiu jitsu, fly fishing, reading and watching movies.

Other Employee of the Year finalists included: Sarah Tucker of Belleville; Edna Rowney of Swansea; Christine Bivens of Waterloo; Bart Hood of Sparta; Andre Fulton of Belleville; Shay Hagel of Red Bud; Dionne Harriss of New Athens; Wesley Jackson of Belleville; Miki Herron of Belleville; Ilisha Carter of Alorton and Stephen Sieron of Belleville.

In addition to Employee of the Month awards, employees were recognized for years of service. Geraldine Engelman of Belleville was honored for 45 years of service and nine employees were recognized for 40 years of service; they include: Sylvia Plake of Belleville; Susan McMorris of Belleville; Kathy Davis of Okawville; Cathleen Fenton of Swansea; Carol Harris of O’Fallon; Mary Kueper of Carlyle; Brenda Romine of Swansea; Patricia Sheehan of O’Fallon and Joy Hess of Belleville. Employees were also honored for five, 10, 15, 20, 25, 30 and 35 years of service.
The Accreditation Committee of the College of American Pathologists (CAP) has awarded accreditation to Memorial Hospital’s Laboratory, based on results of a recent on-site inspection as part of CAP’s Accreditation Programs.

E. Stephen Bolesta, director of Laboratory, was advised of this national recognition and congratulated for the excellence of the services being provided. Memorial Hospital’s Laboratory is one of more than 7,600 CAP-accredited facilities worldwide.

The U.S. Federal Government recognizes the CAP Laboratory Accreditation Program, which began in the early 1960s, as being an equal-to or more-stringent-than the government’s own inspection program.

During the CAP accreditation process, designed to ensure the highest standard of care for all laboratory patients, inspectors examine the laboratory’s records and quality control or procedures for the preceding two years. CAP inspectors also examine laboratory staff qualifications, equipment, facilities, safety program and record and overall management.

The College of American Pathologists (CAP), celebrating 50 years as the gold standard in laboratory accreditation, is a medical society that serves more than 18,000 physician members and the global laboratory community. It is the world’s largest association composed exclusively of board-certified pathologists and is the worldwide leader in laboratory quality assurance. CAP advocates accountable, high-quality and cost-effective patient care. More information about the CAP can be found at [www.cap.org](http://www.cap.org).
**New at Memorial**

**Onsite Neonatal Partners, Inc. Provides 24/7 Neonatology Services at Memorial**

Memorial Hospital has signed an agreement with Onsite Neonatology Partners, Inc. to provide 24/7 onsite neonatology services to its Family Care Birthing Center.

“We are very excited about our partnership with Onsite Neonatal,” said Nancy Weston, RN, chief nursing officer and vice president of Patient Care Services at Memorial. “Onsite Neonatal Partners has a great reputation for delivering outstanding clinical care and excellent customer service.”

Onsite Neonatal’s mission is to meet the needs of the body, mind and soul of every family member. Founded in 1996, Onsite Neonatal places neonatologists in hospitals 24 hours a day to improve quality of care and risk for premature or otherwise fragile full term infants.

“This model of care has proven to be better not only for infants, but for parents, obstetricians and hospitals,” said Kathleen McDonald, M.D., vice president of Medical Affairs for Onsite Neonatal Partners. “We look forward to working with Memorial Hospital to grow this service line.”

For more than 55 years, Memorial’s approach to maternity care has made us one of this area’s leading maternity service providers.

You, your baby, and your family members are very important to us, and The Family Care Birthing Center at Memorial is proud to be an integral part of more than 1,400 births annually. For more information about Memorial’s Family Care Birthing Center, go to [www.memhosp.com/services/family-care-birthing-center](http://www.memhosp.com/services/family-care-birthing-center).

**Upcoming Events at Memorial Hospital**

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<tr>
<th>Event Date</th>
<th>Event Name</th>
<th>Details</th>
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<tbody>
<tr>
<td>August 22</td>
<td>All About Baby Maternity Fair</td>
<td>9 a.m. - Noon</td>
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<td>Auditorium</td>
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<td>September 1</td>
<td>Blood Drive</td>
<td>10 a.m. - 4 p.m.</td>
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<td>Auditorium</td>
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<td>September 9-10</td>
<td>Smart Driver Course</td>
<td>8:30 a.m. - 12:30 p.m.</td>
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<td>Memorial Health Education Center</td>
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<td>706 E. Highway 50</td>
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<td>O’Fallon, IL</td>
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<td>September 19</td>
<td>Step Out: Walk to Stop Diabetes</td>
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<td>Walk: 10 a.m. - Noon</td>
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<td>September 23</td>
<td>Pump &amp; Puff</td>
<td>Heart Failure and COPD Health Fair</td>
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<td>4 - 7 p.m.</td>
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<td>Memorial Health Education Center</td>
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<td>O’Fallon, IL</td>
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<td>September 14</td>
<td>Freedom from Smoking Class</td>
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<td>Cancer Treatment Center</td>
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<td>October 8</td>
<td>Wine, Craft Beer and Chocolate Experience</td>
<td>A fundraiser for Breast Health Services</td>
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<td>sponsored by Memorial Foundation</td>
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<td>5:30 - 8 p.m.</td>
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<td>St. Clair Country Club</td>
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<td>October 27</td>
<td>Mingle and Mammogram</td>
<td>4 - 8 p.m.</td>
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<td>Breast Health Center</td>
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Check out a full listing of hospital events at [www.memhosp.com/events](http://www.memhosp.com/events)
Memorial Hospital Partners with NeuroCall℠, Inc. to Bring Teleneurology Services to Patients

In 2015, Memorial Hospital added Teleneurology to its spectrum of services available to patients through NeuroCall℠, one of the nation’s leading providers of telestroke and teleneurology services. By interacting and collaborating with a remote neurologist, Memorial can provide faster and more accurate diagnoses resulting in earlier and optimized treatment.

“Having access to neurology consultation is absolutely critical when treating stroke and acute neurology patients. But there are many communities, both urban and rural, that don’t have access to this kind of care. We’re committed to changing this by working with progressive healthcare providers like Memorial Hospital,” said Ricardo Garcia-Rivera, M.D., founder of NeuroCall, Inc.

With NeuroCall’s℠ neurologists ability to provide immediate attention to stroke patients and other neurological emergencies, Memorial Hospital will be able to provide an even higher level of time-sensitive care.

There are almost 800,000 strokes each year in the U.S. and it is estimated that strokes cause more than 140,000 deaths, which is the third leading cause. It is the leading condition for rehabilitation costs.

By using high definition video link and consultation with the remote neurologist, hospitals can provide faster and more accurate diagnoses resulting in earlier and optimized treatment. A prime example is time sensitive administration of a powerful clot-busting drug which studies have shown save valuable brain function for stroke patients.

“Now, it doesn’t matter if patients live in New York City or in a small community in western Texas. With partnerships like the one we’ve developed with Memorial Hospital, they’ll be able to get the full attention of one our neurologists within minutes,” adds Dr. Garcia-Rivera. Studies have shown that teleneurology is valid, accurate and highly reliable in providing medical treatment.
Memorial Group, BJC HealthCare to Explore Strategic Affiliation

Memorial Group and BJC HealthCare have announced plans to explore a strategic affiliation between the two systems. A Letter of Intent has been approved by the Board of Directors of both organizations which has launched a due-diligence effort to explore the opportunity. A final decision as to whether the two systems will move forward with an affiliation is expected later this year. If they proceed, the combined organization would bring the renowned expertise of BJC to the Memorial network.

“Our commitment to Belleville and the Metro East is unwavering,” said Memorial Group Chairman Les Mehrtens. “We all know that the health care industry is rapidly changing. By being proactive and looking for ways that we can position ourselves for the future, we can remain strong for the communities we serve.”

Under the proposed affiliation, BJC HealthCare would become a partner in Memorial Hospital Belleville and Memorial Hospital East. There would be no change in name, branding or leadership for Memorial Group.

“We recognize the great reputation of Memorial, and we believe BJC’s expertise can bring sustainable advantages to Metro East patients and physician partners,” said BJC President and CEO Steven Lipstein. “This affiliation would allow both systems to build upon their strengths, providing coordinated, quality care close to home.”

Details of the proposed affiliation will be defined in the coming months. If a deal is signed, it will be subject to federal and state regulatory approval.

“There are a lot of changing dynamics in our market and the health care industry. This affiliation is a step toward enhancing our care delivery model,” said Memorial Group CEO Mark J. Turner. “We take very seriously our responsibility to ensure our patients have the very best quality care and facilities now and for generations to come.”

About Memorial Group
Memorial Group is the parent organization of Memorial Hospital, Memorial Hospital East, the Memorial Foundation and Southwest Illinois Health Ventures. Serving Belleville and the Metro East since 1958, Memorial is the area’s leading community health care provider. Memorial is a designated MAGNET facility and an accredited chest pain center. Its medical staff includes more than 350 members representing 42 specialties. The organization’s 2,300 employees have been honored with numerous quality care recognitions.

About BJC HealthCare
BJC HealthCare is one of the largest nonprofit health care organizations in the United States and is focused on delivering services to residents primarily in the greater St. Louis, southern Illinois and mid-Missouri regions. With 2014 net revenues of $4.1 billion, BJC serves the health care needs of urban, suburban and rural communities and includes 12 hospitals and multiple community health locations. Services include inpatient and outpatient care, primary care, community health and wellness, workplace health, home health, community mental health, rehabilitation, long-term care and hospice.
Memorial Wins First Place at Empty Bowl Event

Memorial’s Food and Nutrition Services Department created a delicious seafood chowder and won first place at the Empty Bowl Soup Luncheon, held on Thursday, April 2, at St. Augustine’s in Belleville. Proceeds from this event went to the St. Augustine’s Food Pantry.

Auxilian Honored with Governor’s Award

Judie Louden, a member of Memorial’s Auxiliary, was awarded the Governor’s Volunteer Service Award in Springfield on April 20. Louden was presented this award with 23 other Illinoisans and four businesses.

The Serve Illinois Commission on Volunteerism and Community Service presented the Governor’s Volunteer Service Award to recognize volunteers and volunteer programs that have made a difference in Illinois and to highlight the importance of volunteerism and community service. Judie Louden was awarded in the Health category for her work on Memorial’s Youth Heath Fair, held bi-annually at Memorial since 1983. Louden has participated in the planning and execution of the program since it began.

Chaplain Wylie Named Chaplain of the Year

On May 5, the Healthcare Chaplains Ministry Association (HCMA) presented Chaplain Jerry Wiley with the Timothy A. Maylon Award, an honor given each year for displaying exemplary service as a dedicated health care chaplain. Wylie has been a Chaplain at Memorial since 1986. Congratulations, Chaplain Wylie!

Speech Therapy Celebrates Better Hearing and Speech Month

Better Hearing and Speech Month, (to commemorate May) Memorial’s Speech Therapy Department participated in the Walk for Williams event at Eckert’s in Belleville on May 30 to raise awareness and in support of a patient with Williams Syndrome.
In Your Community

MEMORIAL HOSPITAL AND SCOTT CREDIT UNION PARTNER FOR HEART MONTH EVENTS

Memorial Foundation, Inc. received $2,000 from Scott Credit Union to help support heart healthy activities during the month of February as part of Memorial’s “Ace of Hearts” calendar of programs for National Heart Month.

A variety of events were held in February to spread awareness during heart month, and appealed to a wide range of ages and demographics. The public was invited to attend a heart and vascular screening that provided participants with information related to their potential risk for stroke, abnormal heartbeat, heart disease and aneurysm. A free varicose vein screening was offered by Drs. Richard Coats and Patrick Neville, both vascular surgeons and members of Memorial Medical Group. Memorial’s Belleville Health and Sports Center held their annual Zumbathon® and donated the proceeds to the American Heart Association. Additionally, a Heart Healthy Conversation was held at Memorial’s Health Education Center in O’Fallon, with presentations by Dr. James McPike, electrophysiologist and Dr. Patrick Neville, vascular surgeon, both members of Memorial Medical Group, to discuss stroke causes, treatment and prevention as well as the latest treatments for Atrial Fibrillation (Afib).

“As an accredited Chest Pain Center organization there is much emphasis placed on educating the community as well as our patients on reducing the risk and/or managing the process of cardiovascular disease,” said Nancy Weston, RN, chief nursing officer and vice president of Patient Care Services at Memorial. “The generous donation from Scott Credit Union for heart month supports Memorial’s continuous efforts in communicating the important messages regarding cardiovascular disease.”

Memorial Foundation, Inc., a 501(c)(3), raises funds to support programs and services of Memorial Hospital. One of its goals is to partner with community organizations, such as Scott Credit Union, to offer educational and screening opportunities to area residents.
WELCOME

THE FOLLOWING PHYSICIANS ARE THE NEWEST MEMBERS OF MEMORIAL’S MEDICAL STAFF.

William Dwyer, MD
Neonatology
4500 Memorial Drive
Belleville, IL 62226

Duane Moore, MD
Emergency Medicine
4500 Memorial Drive
Belleville, IL 62226

Margaret Go, MD
Neonatology
4500 Memorial Drive
Belleville, IL 62226

Oscar Norton, MD
Radiation Therapy/Oncology
Cancer Treatment Center
4000 North Illinois Street
Swansea, IL 62226

Patricia Ittmann, DO
Neonatology
4500 Memorial Drive
Belleville, IL 62226

Ahmad Rez, MD
Hospitalist
4500 Memorial Drive
Belleville, IL 62226

Purvi Jethva, MD
Neonatology
4500 Memorial Drive
Belleville, IL 62226

Mark Szewczyk, MD
Ear, Nose and Throat
1167 Fortune Blvd.
O’Fallon, IL 62269
Construction continues at Memorial Hospital East in Shiloh. The 207,000-square-foot, 94-bed all private room hospital is on schedule to be completed in April 2016.

A Transition Occupancy Planning (TOP) team has been assembled to assist in the opening of the facility, which is projected to add more than 400 full time equivalent (FTE’s). The commitment and expertise of all levels of staff within the organization are essential in planning for a successful move.

“TOP will prepare our organization for the cultural and operational changes that impact every patient, visitor, staff member and physician at Memorial Hospital East,” said Ruth Holmes, Memorial Hospital East administrator. “We must empower and engage our employees to refine work processes based on our vision for patient care at Memorial East.”

TOP teams include Clinical Department Move, Fit Up, Human Resources, Public Relations, Licensure/CMS Participation/Managed Care Contracts, Medical Affairs/Medical Staff, Education and Training, Procurement, Design Process/Quality and Information Technology. TOP coordinators were named and are now serving in their roles full time, in addition to a Steering Committee to provide insight and guidance for the project.

Memorial will get the keys to the new hospital in December, which will allow for adequate time to train staff and to become familiar with workflow in the new facility.

“This is an exciting time for Memorial, and we are preparing daily to get where we need to be for move-in day in 2016,” Holmes said.

Progress of the facility can be monitored at www.MemHospEast.com. Located at 1404 Cross Street in Shiloh, Memorial Hospital East will be a full service hospital featuring all private patient rooms, a Family Care Birthing Center, an intensive care unit, Emergency Department, surgical suites, and diagnostic services including imaging and cardiac catheterization.